

## **VA PROCESS**

- Scheduled by Diane, Mary, Cindy or Tara from the VA. Veteran or family members should not be scheduling studies for themselves.
- Veteran can reschedule, make sure auth is valid before rescheduling
- Scripts/Authorizations are faxed to Sue Begley & Michelle Okoorian in NF office
- If a VA patient is sent to AMI for a STAT study sent from Urgentcare, they need to use their health insurance primary. If the VA patient is seen at Urgent Care then goes to the VA, they can use the VA benefits to make an appointment with us.

## VA - Tricare

Carrier	ID#
Veterans Administration	Pt's SSN
Wilmington VA	Pt's SSN
East Orange VA	Pt's SSN
Philadelphia VA	Pt's SSN
Champva	Pt's SSN
Humanna Military/Tricare	Card Holder's SSN
Tricare	Sponsor's SSN
Tricare of Life(ALWAYS 2ndary)	Sponsor's SSN

- VA referral showing affiliated network is Optum
- VA referrals are required for every study
- The Wilmington, E. Orange and Phila. VA should be referred to Optum